





**Case Study** 

## **MDA** d'Conference and d'Gala Night

# MDA's Mission to Drive Malaysia's Digital Economy

In the digital landscape, where the terrain is ever-changing and the pace unrelenting, the Malaysian Digital Association (MDA) stands as a beacon of unity and foresight. Born in 2009, with members such as Sin Chew, Astro, Google, Omnicom Media Group, it wasn't merely launched with the usual fanfare, but ignited with a mission— one that resonates with the heartbeat of Malaysia's digital aspirations.



## A Symphony of Synergy

MDA's mission isn't a monologue; it's a conversation among agencies, tech players, content creators, and every nuance of the digital universe. More than a meeting ground, it's a melting pot, a crucible where ideas coalesce into a single goal: Driving Malaysia's digital economy into an exhilarating future.

## From a Seed to a Forest

It began with a thought and blossomed into a thriving community. Over **60 organizations**, **15,000 professionals**, and **70% of the country's digital advertising billing** — these aren't mere numbers but a testament to MDA's magnetic appeal and relentless growth. It's not a group; it's a movement, a relentless wave of creativity and innovation.

**60**Organizations

15,000 Professionals



#### **The Five Pillars:**

## **A Blueprint for Brilliance**

#### 1. The Government Liaison

This isn't about boardroom meetings and bureaucracy but forging ties that translate into action. Whether it's shaping advertising content policies or rallying alongside entities like MDEC and CMCF, MDA has proven that collaboration isn't a cliché but a catalyst for change.

#### 2. Gala Nights and Conferences

More than red carpets and speeches, these are stages where ideas spark and relationships blossom. A digital conference isn't an event; it's an experience, one where technologists like Mahade don't just talk but inspire.

#### 3. Partnership and Collaboration

Here's where MDA shines brightest. The collaboration with MDEC isn't mere partnership; it's poetry in motion. Grants, digital taxation issues, conferences — they're not just initiatives; they're shared dreams and triumphs.

#### 4. Building Communities and Networks

Digital Wednesday, MDA school, Talent Development Initiative—these aren't programs but portals.

Through them, MDA not only connects people but ignites passions, fosters growth, and forges a community.

#### 5. Innovation and Talent Recognition

The MDA Digital Awards, the BytePlus sponsorship — they're not accolades and sponsorships but milestones. They're the echoes of excellence, reverberating through the halls of creativity, inspiring the present and shaping the future.

The MDA is an influential body within the industry, driven by a clear and focused mission. Far from merely following trends, it actively seeks to create and influence them. Through strategic commitment and carefully planned initiatives, the MDA establishes itself not just as an industry participant but as a significant contributor to the shaping and development of Malaysia's digital landscape.





## **MDA d Conference and Gala Night:**

## A Pivotal Gathering in a Post-Pandemic Digital Landscape

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#### **Post-Pandemic Gathering**

The event marked a significant gathering in the digital industry, especially on such a large scale following the pandemic. The industry members were keen for an opportunity to come together and learn from each other.

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#### **Celebrating Achievements**

Alongside the conference, the awards celebrated extraordinary work from members and non-members alike, recognizing efforts made to advance the digital economy.

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#### **Focus on Innovation**

Discussions included digital marketing trends, the utilization of data, new technologies such as AI, and the relevance of various digital marketing spaces like e-games, sustainability, and subscription economy. The aim was to power innovation within the digital landscape.

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#### **Overall Theme of Emergence**

The conference was themed "Emergence," emphasizing the synergy of multiple small parts to create a more intelligent ecosystem. It was seen as long overdue, fulfilling a need within the industry for shared knowledge and perspective on various digital economy aspects.

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#### **Collaboration and Knowledge Sharing**

The conference facilitated a platform for tech partners, marketers, agencies, and digital industry leaders to share and learn from one another. The event was about collaboration, learning from industry experts, and pushing the digital economy forward.

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#### **Record Attendance**

The conference had about 450 delegates, highlighting a strong interest in learning more about the industry. The d Awards also had the highest ever submissions and attendees, reflecting the market's seriousness in driving the digital economy.



#### **Live Streaming Experience with BytePlus**

The partnership with BytePlus allowed for a broader reach beyond physical attendance. BytePlus's live streaming solutions provided a seamless virtual experience, enabling those who couldn't attend physically to participate virtually.

### **BytePlus & MDA Association Collaboration:**

## **A Live-Streaming Success Story**



The decision to partner with BytePlus for the MDA d conference and gala night was not made lightly. In a time where technology's role is more crucial than ever, choosing the right collaborator to amplify the event's impact was paramount. BytePlus's reputation for innovation and its expertise in digital technology aligned perfectly with the event's vision. This collaboration ensured that the conference would not just be an occasion to reflect on the industry's progress but also a platform to propel it into new realms of success. It demonstrated a shared commitment to learning, growth, and leveraging technology to create more meaningful connections and experiences.

In the rapidly changing digital landscape, live-streaming has become a vital tool for connecting and engaging audiences. The collaboration between BytePlus and the MDA demonstrates how leveraging the right technology and expertise can elevate an event to new heights. Through innovation and meticulous planning, we helped to transform traditional event management into an engaging and immersive digital experience.

### **Technical Expertise**

Our collaboration was characterized by our deep understanding of the technical necessities for live-streaming. The MDA was satisfied with our complete solution, stating:

"BytePlus was quite thorough. We didn't have to do anything much except set up the internet line for you guys."

Wing Tak, Deputy Organizing Chairperson and MDA Council



### **Mutual Understanding and Fast Agreements**

The alignment of our goals with those of the MDA was a cornerstone of this successful collaboration. They appreciated our proactive approach, stating:

"BytePlus knows exactly what you want to achieve, making it easy for the organizers, and resulting in a very quick mutual agreement."



# Enhancing Engagement through Real-time Interaction

The Association was particularly impressed with our real-time engagement capabilities. They saw great potential in making their conferences much more engaging on a different scale, with an emphasis on live viewer interaction.

## **New Learnings and Growth**

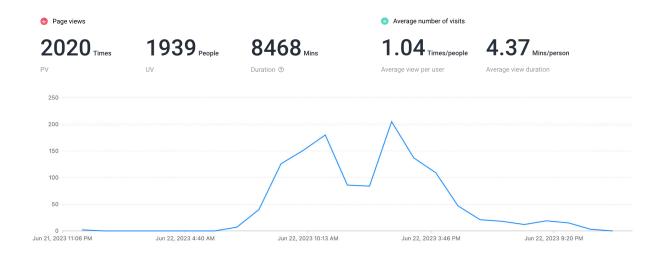
A significant realization from our collaboration was the impact of live-streaming. The association acknowledged, "One thing we definitely learned is that we should start live-streaming all our events. We've received positive reviews, and the scale that BytePlus allows MDA to reach across states and even the nation is a driving factor."



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219	874
51	28
11	14
7	0
3	0
7	8
	219 51 11 7

## **Improvements and Future Opportunities**

Comparing our collaboration with previous live-streaming experiences, the association noticed marked improvements in our technology and platform. Our advanced capabilities, together with backend analytics, enabled more insightful engagement tracking. The Association also discussed potential future collaboration, with exciting opportunities for more interactive experiences.



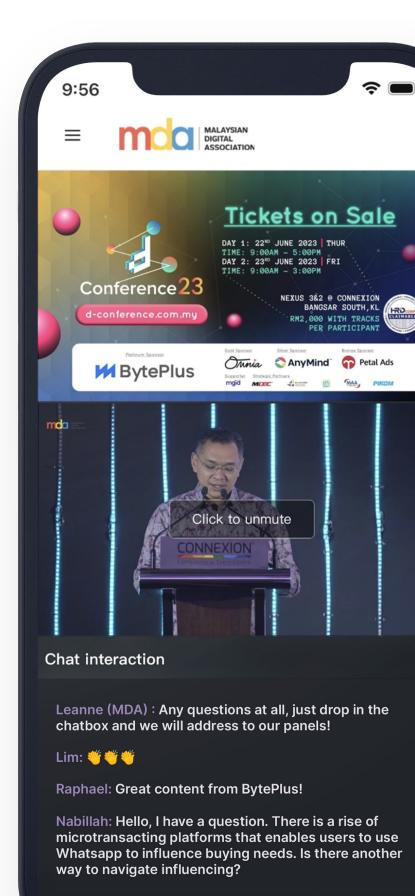
# Real-Time Engagement Through BytePlus MediaLive's Solution

Tan Lee Chin, the Organizing Chairperson of d Awards and d Conference and the MDA Council, noticed an opportunity to elevate live events through real-time engagement. During the livestreaming of a conference, she observed that the focus was solely on streaming what was happening on stage. Though attendees were asking questions, there was no direct engagement with the virtual audience.

Lee Chin recognized that extending this engagement to online viewers could make the conference much more engaging. The surprise questions from the livestream audience were an eye-opener, highlighting a missed opportunity for a different level of engagement.

This observation led to a natural collaboration with BytePlus and the implementation of BytePlus MediaLive. By incorporating real-time comments and questions from virtual attendees, the event was transformed into a more interactive experience, seamlessly connecting physical and virtual spaces.

Lee Chin's insights, coupled with BytePlus MediaLive's capabilities, proved to be the right choice for enhancing live engagement. The solution not only met the immediate needs but also set a precedent for future events, demonstrating the potential to engage with a wider audience in the digital marketing space.





Our partnership with the MDA is a testament to how the right technology partner can redefine the way organizations reach and engage with their audience. With a focus on mutual understanding, technical mastery, real-time engagement, and continuous growth, we at BytePlus have set a new standard in live-streaming events. Our collaboration not only elevates the present but also lays the foundation for more exciting and interactive experiences in the future.